



Important provider information

No contract required

Your patients rely on you and the comprehensive care you provide. They look to you for information and guidance on how to achieve their health goals and maintain them. Your patient is a member of Anthem BC Health Insurance Company's Medicare Advantage PPO plan with National Access Plus. This plan can help you continue seeing your patients even if you aren't part of our network.



Look for the National Access Plus icon on members ID card. This is how you know our members can see any Medicare doctor that accepts Medicare.

With Anthem BC Health's National Access Plus:

- Our Medicare Advantage PPO members have the freedom of receiving services from either network or non-network providers as long as the provider is eligible to receive payments from Medicare.
- No contract is required to see PPO members with a Medicare Advantage plan.
- Medicare allowable rates are paid to providers for covered services.
- Patients are not required to obtain a referral before they see a provider.

If you have questions regarding submitting claims, member eligibility, copayment or coinsurance amounts or any other questions please call **1-833-277-5221**, Monday through Friday, 5 a.m. to 6 p.m. PT, except holidays.

Claims should be submitted to Anthem BC Health Insurance Company, not Medicare. Providers should submit claims to their local Blue Cross plan in their state. If you have any questions, please call 1-833-277-5221, Monday - Friday, 5 a.m. to 6 p.m. PT, except holidays.

Out-of-network/non-contracted providers are under no obligation to treat Anthem BC Health Insurance Company members, except in emergency situations. Out-of-network coverage is part of your Anthem Medicare Preferred (PPO) medical plan and you do not need prior authorization to obtain out-of-network services. However, we recommend you ask for a pre-visit coverage decision to confirm that the service you are receiving is covered and medically necessary. If an out-of-network/non-contracted provider, who accepts Medicare, provides treatment that is medically necessary then it will be covered. Please call our First Impressions Welcome Team at 1-833-277-5221, TTY: 711, for more information.

This information is not a complete description of benefits. Contact the plan for more information. Limitations and restrictions may apply. Benefits and premiums may change on January 1 of each year.

Anthem BC Health Insurance Company is an LPPO plan with a Medicare contract. Enrollment in Anthem BC Health Insurance Company depends on contract renewal. Anthem Insurance Companies, Inc., operating in California as Anthem BC Health Insurance Company (Anthem BC Health), is the legal entity that has contracted with the Centers for Medicare & Medicaid Services (CMS) to offer the LPPO plan(s) noted above or herein. Anthem BC Health is the risk-bearing entity licensed under applicable state law to offer the LPPO plan(s) noted. Anthem BC Health has retained the services of its related companies and the authorized agents/brokers/producers to provide administrative services and/or to make the LPPO plan(s) available in this region. Anthem BC Health Insurance Company is the trade name of Anthem Insurance Companies, Inc. Independent licensee of the Blue Cross Association.